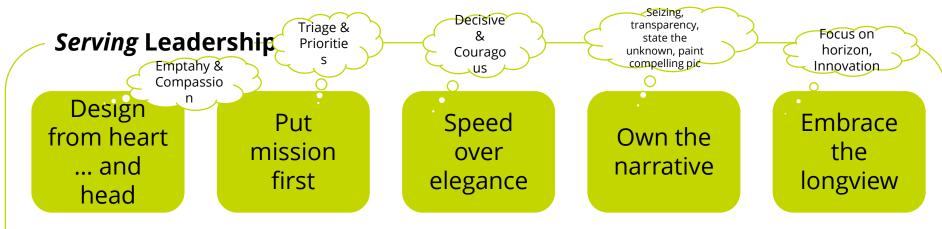
Deloitte.



IOE Digital Conference – Myriam Denk

Respond I Recover I Thrive





Crisis Priorities:

Command Center, Workforce & Strategy, Business Continuity & Financing, Supply Chain, Customer Engagement, Digital Capabilities

RESPOND

RECOVER

THRIVE

Employees

Reflect – Reconnect – Re-engage – Rethink - Reboot

Inclusive Courage to ...

Ask for help Letting go of ...

Positive Inclusive

Just try ...

Fast decision making

Caring

Be resilient Innovative

Show up for your people &

customers —set Scenario the tone at the top Planning

Establish

employee Create strategies support for a temporary

procedures. ... labour reduction.