Global Summit on the Future of Work

5-6 February 2020, Kuala Lumpur, Malaysia









THE FUTURE OF WORK IS NOW!

The world of work across the globe continues to undergo rapid change and disruption arising from digital and technological advances, including automation, artificial intelligence, big data, IoT (internet of things), as well as generational shifts, and new societal dynamics, such as the gig economy, to name but a few factors. Businesses and workers are adapting and need to continue to do so because existing jobs are being fundamentally re-designed or because some jobs ceased to exist. These factors will re-shape everybody's lives and will bring challenges and opportunities to society and businesses alike. Major modifications will be needed in the capabilities and skills required by the labour market. Consequently, all aspects of employment need to be adapted, including through policies allowing businesses to ensure that the digitalization of economies leads to more and better work opportunities, increased productivity, enhanced competitiveness and stronger sustainable growth.

IOE is on the front line of global debate of the Future of Work to reflect business and employers' perspectives on digitalization, innovation, new business models, and all other changes affecting employment and the world of work.

Businesses cannot afford to be idle - Businesses need to 'disrupt' before they are 'disrupted'!

Following up on the successful debut **Global Summit on the Future of Work,** which took place in Madrid in 2017, the International Organisation of Employers is now joining forces with the Confederation of Asia-Pacific Employers (CAPE) and the ASEAN Confederation of Employers (ACE) to host the **2020 edition of the Summit,** with the generous support of the European Union. What a great way to kick start the IOE's centenary celebrations!

Come and join us to know how we can do this together by hearing the inspiring views of industry leaders, the IOE, ILO, UN and Employer Organisations!

DRAFT AGENDA

Wednesday, 5 February 2020

08:30 - 09:00 Registration

09:00 - 09:30 Welcome

- Opening Remarks by Mr Roberto Suarez-Santos (Secretary-General of IOE)
- Welcoming Statement by Hon. Tan Sri Azman Shah Dato' Seri Haron (President of CAPE)
- Welcoming Statement by Mr Ekasit Kunanantakul (President of ACE)
- Greetings by representative from EU

09:30 – 10:30 High-Level Panel session: 'What are businesses and Employer Organisations already doing now to harness the opportunities which come with the Future of Work - to increase productivity and enhance competitiveness?'

Moderator: Ms Bettina Schaller, Head of Group Public Affairs, The Adecco Group (TBC)

- High-level Representative from B20 Chair Future of Work & Education Taskforce
- High-level Representative from IBM
- High-level Representative from FICCI/AIOE (India)
- High-level Representative from BUSA (South Africa)
- High-level Representative from UIA (Argentina)

10:30 - 11:00 Q&A session

11:00 - 11:20 Group photo & Coffee/tea

11:20 – 12:20 Interactive discussion: 'Innovative, effective ideas and concepts in promoting essential skills among youth in Asia'

Moderator: Mr Datuk Shamsuddin Bardan (Secretary-General of CAPE)

- Ms Nazrene Mannie, Executive Director of GAN
- High-level Representative of UNICEF Malaysia
- IOE Vice President for Asia
- High-level Representative from ASEAN Youth Organisation

12:20 - 12:45 Q&A session

12:45 - 14:00 Lunch

14:00 – 15:00 High level panel 'Innovative ideas to develop the talent pipeline and reduce turnover'

Moderated by Ms Jacqueline Mugo, Executive Director, Federation of Kenya Employers (FKE)

- High-level Representative from SHRM
- High level Representative from Eversheds Sutherland
- High-level Representative from Deloitte Germany
- High level Representative from Microsoft Philanthropies Asia Pacific
- High-level Representative from COPARMEX (Mexico)

15:00 - 15:30 Q&A session

15:30 – 16:00 Just a conversation: 'The Future of Recruitment' between Ms Siriwan Romchatthong, Secretary-General of ECOT and Mr Denis Pennel, Managing Director of the World Employment Confederation (TBC)

16:00 - 16:15 Coffee/Tea

16:15 – 17:00 Follow up to IOE-ILO ACT/EMP report on the *Changing Business and Opportunities for Business and Employer Organizations*

Facilitated by Ms Tugschimeg Sanchir, Senior Adviser ILO ACT/EMP and Ms Akustina Morni, IOE Adviser

Thursday, 6 February 2020

09:00 – 10:15 Interactive Panel session 'How are Employer Organisations helping their members with Future of Work initiatives – for that competitive edge and to be ahead of the curve?'

Moderator: Mr Roberto Suarez-Santos, Secretary-General of IOE

- High-level Representative from ILO ACT/EMP
- High-level Representative from USCIB (USA)
- High-level Representative from Australian Chamber of Commerce and Industry
- High-level Representative from EFI/CII (India)
- High-level Representative from NFME (Maldives)
- High-level Representative from FUE (Uganda)

10:15 – 10:45 Q&A session

10:45 - 11:00 Coffee and tea

11:00 – 12:30 Presentation on 'Good practices on how to tackle informality'

By Mr Philippe Marcadent, Chief of Inclusive Labour Markets, Labour Relations and

Q&A session

12:30 - 14:00 Lunch

14:00 – 15:30 World Cafés to be facilitated by IOE

Working Conditions Branch, ILO

How can EOs help Governments to anticipate future skills and reform outdated education curricula?

Facilitated by: Mr Scott Barklamb, Director of Workplace Relations, Australian Chamber of Commerce and Industry (TBC)

How can EOs help their members better understand the impacts of the Future of Work on their operations and business strategies?

Facilitated by: Mr Stephen Yee, Assistant Executive Director of Singapore National Employers Federation

How can SMEs keep up with technology and innovation without 'breaking the bank'? Facilitated by: Mr Ronald Ramlogan, Project lead from Trinidad, IOE Junior Adviser (TBC)

15:30 – 16:00 Each group to report back to Plenary
 16:00 – 17:00 Concluding remarks from participants – what they will bring back to their countries Facilitated by Ms Anetha Awuku, IOE Project Manager
 17:00 – 17:20 Presentation of Group Photos to all participants by IOE SG, CAPE and ACE Presidents and EU Representative