Fostering Skills & Productivity during Covid-19

IOE Digital Conference – Myriam Denk
**Respond | Recover | Thrive**

**Serving Leadership**
- Design from heart ... and head
- Put mission first
- Speed over elegance
- Own the narrative
- Embrace the longview

**Crisis Priorities:**
Command Center, Workforce & Strategy, Business Continuity & Financing, Supply Chain, Customer Engagement, Digital Capabilities

**RESPOND**
- Reflect
- Reconnect
- Re-engage
- Rethink
- Reboot

**RECOVER**
- Courtyard to ...
- Letting go of ...

**THRIVE**
- Inclusive
- Courage to ...
- Positive
- Ask for help
- Fast decision making
- Be resilient
- Inclusive
- Just try ...
- Caring
- Innovative

- Show up for your people & customers — set the tone at the top
- Establish employee support procedures.

- Scenario Planning
- Create strategies for a temporary labour reduction.