14 August 2015

ILO GDF on Employment Relationships in Telecommunications Services and in the Call Centre Industry

An ILO Global Dialogue Forum will be held in Geneva from 27-28 October 2015 to discuss employment relationships in tele-communications services and in the call centre industry, especially call centres operated by, or dealing with, telecommunications services. The aim is to adopt points of consensus that would encourage future ILO programme development and inform policy-making on this topic at the international, regional and national levels.

Six employer experts and six worker experts will be invited to participate and their travel and subsistence expenses will be covered by the International Labour Office. Government representatives as well as delegates from international and non-governmental organisations, will be able to attend the meeting, but at their own expense.

If your organisation would like to submit the candidature of an expert who is well-versed in the matters to be discussed at this meeting, we thank you in advance for duly completing and returning the form provided via the link in the side panel before Friday, 18 September 2015 at the latest. We would like to remind you that we can only take into consideration candidatures submitted directly by IOE member federations.

Given the limited number of expenses-paid places, we will not be able to accommodate the large number of candidatures that we are likely to receive. We would therefore be grateful if you could let us know in your response if the proposed candidate would be open to covering their own participation costs. The participation of such candidates from countries close to Switzerland would help us greatly in the selection of other eventual employer candidates from countries further afield.

We thank you in advance for your interest in these activities and remain at your disposal for any clarification you should require.

Kind regards,