Covid-19 Effect on Business

Survey Results, April 2020
Aims of this Survey

01. Discover how business operations are being effected with the Covid-19 pandemic

02. Review which measures are deemed to be the most effective for companies

03. Identify the needs of our members, to be able to lobby and improve our services as an Association

04. Assist companies and social partners in forecasting what needs to be done in the coming months
Methodology

Online Survey
15 Open & Closed Ended Questions
One response per user

346 Responses
from Mon 20th – Fri 24th April
Different sectors incl. group of companies
Demographics – Company Size by No. of Employees
Demographics – Company Sector

- Others: 6%
- Maritime: 3%
- Health & Social Work Activities: 3%
- Administrative & Support Services: 5%
- Gaming, Financial & Insurance: 9%
- Education: 6%
- Transportation: 3%
- Electricity, Gas Steam, Air: 2%
- Wholesale & Retail: 18%
- Manufacturing: 16%
- Professional Services: 14%
- Quarrying & Construction: 2%
- Hospitality & Tourism: 13%
Has the company reduced its business operational hours since the outbreak of COVID-19?
The company has enforced:
Employees on unpaid leave due to insufficient business

- 72%: Some employees have been put on unpaid leave
- 22%: All employees have been put on unpaid leave
- 6%: None of the employees have been put on unpaid leave
1. Has the company made any redundancies?
2. If yes, by how much?
Redundancies

Out of the 346 respondents, 9% (31 companies) made redundancies.

- Out of the 9% - 14 companies fall under Annex A, 8 companies under Annex B and 10 companies under either Annex

*Blank refers to companies that do not fall under either Annex A/B
31.2% of respondents perceive an increase in redundancies if the COVID-19 persists beyond the end of May 2020.

- 44.5% Undecided
- 24.3% No
Digital measures implemented by the company due to COVID-19:

- **Teleworking**: 72.5%
  - All or some employees
- **E-Commerce**: 18.4%
  - Websites & Online Payments
- **Video-conferencing**: 58.3%
  - Internal & with clients
Respondents making use of Covid Wage Supplement

1. Is your company making use of the wage supplement?
2. If yes, under which Annex does it fall?

![Pie chart showing 48% Yes and 52% No]

![Bar chart showing Annex A with 70% and Annex B with 10%]
Company compensating for absences caused by Parents Benefit, Medical Benefit & Disability Benefit
Effectiveness of government financial schemes

How effective are the government financial schemes to your company?

![Bar chart showing effectiveness levels]

- Extremely Ineffective: 38%
- Moderately Effective: 15%
- Neither Effective nor Ineffective: 30%
- Effective: 13%
- Extremely Effective: 5%
Effectiveness of government financial schemes

Level of Satisfaction of Companies falling under Annex A

Level of Satisfaction
1 being the least effective, 5 being the most effective

No of Companies

Level of Satisfaction of Companies falling under Annex B

Level of Satisfaction
1 being the least effective, 5 being the most effective

No of Companies

Level of Satisfaction of Companies falling in either Annex A/B

Level of Satisfaction
1 being the least effective, 5 being the most effective

No of Companies
Recommendations for Government

Include more companies in Annexes A & B (e.g. those that are co-dependent on sectors that have been closed)

More flexibility for the employment of TCNs

Schemes for commercial rent

Reduce VAT rates to kick-start the economy

A government subsidy on bank interest rate on loan and overdraft facilities

Reduction in utility bills
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